

## Electronic Authorization Reference

### Details

|                                                                                              |  |                                     |  |                            |  |                                                                                         |  |
|----------------------------------------------------------------------------------------------|--|-------------------------------------|--|----------------------------|--|-----------------------------------------------------------------------------------------|--|
| Transaction ID:                                                                              |  | Transaction Type:                   |  | Encounter Type:            |  | Date Ordered:                                                                           |  |
| DHA-F-0047965-TPA004-20230511120122                                                          |  | Authorization                       |  | No Bed + No emergency room |  | 11/05/2023                                                                              |  |
| Patient Name:                                                                                |  | Patient ID:                         |  | Member ID:                 |  | Emirates ID:                                                                            |  |
| BETH NYAMBURA GICHUHI                                                                        |  | cdf94475e27b48339f99                |  | 6T1L-LPMM-VMV3-3VAE        |  | 999-9999-9999999-9                                                                      |  |
| Request Time:                                                                                |  | Response Time:                      |  | Download Time:             |  | Cancel Time:                                                                            |  |
| 11/05/2023 12:01:00                                                                          |  | 11/05/2023 12:02:00                 |  | 11/05/2023 12:05:41        |  |                                                                                         |  |
| Insurance Plan (Payer/TPA):                                                                  |  | Authorization Ref Number (IDPAYER): |  | Result:                    |  |                                                                                         |  |
| INS005/TPA004 - DUBAI INSURANCE COMPANY/NAS Administration Services Limited                  |  | A230594866857522                    |  | No                         |  |                                                                                         |  |
| Start:                                                                                       |  | End:                                |  | Limit:                     |  | Denial                                                                                  |  |
| 11/05/2023 00:00:00                                                                          |  | 25/05/2023 00:00:00                 |  |                            |  | CLAI-012 - Submission not compliant with contractual agreement between provider & payer |  |
| Comments:                                                                                    |  |                                     |  |                            |  |                                                                                         |  |
| 1. As per Netwrok Procedure, requested treatment does not require authorization[Out-Patient] |  |                                     |  |                            |  |                                                                                         |  |

### Diagnosis:

| Type                        | Diagnosis                                 | #DxInfo |
|-----------------------------|-------------------------------------------|---------|
| Principal                   | K29.00 - Acute gastritis without bleeding | 0       |
| Secondary                   | R10.13 - Epigastric pain                  | 0       |
| Secondary                   | R11.0 - Nausea                            | 0       |
| Secondary                   | R11.10 - Vomiting, unspecified            | 0       |
| Secondary                   | R19.7 - Diarrhea, unspecified             | 0       |
| Secondary                   | R10.0 - Acute abdomen                     | 0       |
| Showing 1 to 6 of 6 entries |                                           |         |

### Activities:

| Activity ID | Type | Activity                                                                                                        | Clinician                              | Status   | Quantity | PA Quantity | Net   | PA Net | List | Payment Amount | Patient Share | Denial                                                                                  | #Obs |
|-------------|------|-----------------------------------------------------------------------------------------------------------------|----------------------------------------|----------|----------|-------------|-------|--------|------|----------------|---------------|-----------------------------------------------------------------------------------------|------|
| 57646262    | Drug | 0005-136504-1021 - SCOPINAL, 5 X 1ML, 20 MG/ML, SOLUTION FOR INJECTION, JUPHAR (GULF PHARMACEUTICAL INDUSTRIES) | DHA-P-28040827 - Enomen Goodluck Ekata | Rejected | 1        | 1           | 4.6   | 4.6    |      | 0              | 0             | CLAI-012 - Submission not compliant with contractual agreement between provider & payer | 0    |
| 57646264    | Drug | 0005-242802-0781 - PANTONIX 40MG I.V., 1'S, 40 MG, POWDER FOR INFUSION, JUPHAR (GULF PHARMACEUTICAL INDUSTRIES) | DHA-P-28040827 - Enomen Goodluck Ekata | Rejected | 1        | 1           | 29.5  | 29.5   |      | 0              | 0             | CLAI-012 - Submission not compliant with contractual agreement between provider & payer | 0    |
| Total:      |      |                                                                                                                 |                                        |          | 6.00     | 6.00        | 94.10 | 94.10  |      | 0.00           | 0.00          |                                                                                         |      |

| Activity ID                 | Type    | Activity                                                        | Clinician                                                 | Status   | Quantity | PA Quantity | Net   | PA Net | List | Payment Amount | Patient Share | Denial                                                                                                             | #Obs                                                                                    |
|-----------------------------|---------|-----------------------------------------------------------------|-----------------------------------------------------------|----------|----------|-------------|-------|--------|------|----------------|---------------|--------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|
| 57646266                    | CPT     | 96374 - THER<br>PROPH/DX NJX IV<br>PUSH SINGLE/1ST<br>SBST/DRUG | DHA-P-<br>28040827<br>- Enomen<br>Goodluck<br>Ekata       | Rejected | 1        | 1           | 10    | 10     |      | 0              | 0             | CLAI-012 -<br>Submission<br>not<br>compliant<br>with<br>contractual<br>agreement<br>between<br>provider &<br>payer | 0                                                                                       |
| 57646267                    | CPT     | 86140 - C-<br>REACTIVE<br>PROTEIN                               | DHA-P-<br>28040827<br>- Enomen<br>Goodluck<br>Ekata       | Rejected | 1        | 1           | 10    | 10     |      | 0              | 0             | CLAI-012 -<br>Submission<br>not<br>compliant<br>with<br>contractual<br>agreement<br>between<br>provider &<br>payer | 0                                                                                       |
| 57646268                    | CPT     | 85025 - BLOOD<br>COUNT<br>COMPLETE<br>AUTO&AUTO<br>DIFRNTL WBC  | DHA-P-<br>28040827<br>- Enomen<br>Goodluck<br>Ekata       | Rejected | 1        | 1           | 15    | 15     |      | 0              | 0             | CLAI-012 -<br>Submission<br>not<br>compliant<br>with<br>contractual<br>agreement<br>between<br>provider &<br>payer | 0                                                                                       |
| 57646269                    | Service | 9 - Consultation                                                | GP<br>DHA-P-<br>28040827<br>- Enomen<br>Goodluck<br>Ekata | Rejected | 1        | 1           | 25    | 25     |      | 0              | 0             | CLAI-012 -<br>Submission<br>not<br>compliant<br>with<br>contractual<br>agreement<br>between<br>provider &<br>payer | 2  |
| Total:                      |         |                                                                 |                                                           |          | 6.00     | 6.00        | 94.10 | 94.10  |      | 0.00           | 0.00          |                                                                                                                    |                                                                                         |
| Showing 1 to 6 of 6 entries |         |                                                                 |                                                           |          |          |             |       |        |      |                |               |                                                                                                                    |                                                                                         |