

Dashboard Register Patient Support Tickets



- Dental, Optical on ot illing (Covered on reimbursement as per policy terms).
- Any administrative fees like medical reports, sick leave certificate attestation, registration charges etc are not covered.
- DubaiCare does not cover any work-related injuries/treatment.
- Dental, Optical and Alternate Medicine Coverage will be on reimbursement basis only and subject to policy terms and condition.

PHYSIOTHERAPY:

All physiotherapy sessions should be prior-approved in written by Dubai Insurance Company. If the approval sessions are not availed within the validity period then re-approval should be sought by the provider via toll free (800 382 467).

MATERNITY:

All maternity and antenatal cases (IP & OP) require pre-approval.

LIST OF ITEMS REQUIRING PRE-APPROVAL:

- 4-D Ultrasound Scan, CT Scan, Doppler Studies, PET Scan, MRI, EEG and IVP.
- · All Endoscopic procedures except Nasal endoscopy.
- Excretory Urography, Mictuarting Cystourethogram (MCU) and Mammograms.
- Holter Monitoring, Nuclear studies, Echocardiogram, Stress ECG and Stress Echo.
- All Hormonal test, TORCH (Toxoplasma/Rubella/Cytomegalovirus/Herpes), Tumor
 Markers, Vitamin D levels, FNAC, Pap Smear, Bone Density / Dexa Scans etc.
- · Maternity and antenatal cases.

Member Benefits

Payer's Name

Dubai

Insurance_XOL_Dubaicare_24

Assist America Coverage

YES

Approvals Classification

Standard

HAAD/DHA Approval Number

DIN-2024-DANUBE-CAT B

Territory of Coverage

Worldwide

Pre-Existing Conditions Waiting Period (Months)

0 Month(s)

Chronic Condition Waiting Period (Months)

0 Month(s)

Outpatient Plan

Covered

Physicial Consultation Deductible

0 AED

Physicial Consultation Copayment

Copay 20% Max 0 AED applica

Version 4.8.7 Powered by MedNet