

Consultation Details

Appointment Date	July 25, 2024	Duration	0 minutes 0 seconds
Appointment Time	06:30 PM (GMT+04:00 Asia/Dubai)	Reference No	CMM179551

Patient Details

Caller	MARYAM HESHAM FADEL MOHAMED ALY	Date of Birth	Jul 10, 1996 (28 years old)
MR Number	090796-2-134048	Gender	Female
Contact #	+971585778321	Email	maryhfadel@gmail.com

Doctor Details

Doctor Name	Zaib Shaikh	License #	DHA-P-00050920
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Chief Complaint

started putting cream (clotrimazole) for 4 days and ringworm started to spread rapidly since then

History and Assessment

started putting cream (clotrimazole) for 4 days and ringworm started to spread rapidly since then

she has ringworm
started 6 days ago
used opizole cream on day 2 TID
rash spread to arm, back legs and stomach
husband has same infection
his meds are making him better
however, her meds are not working
it is getting worse.
she is cleaning her sheets daily
itching is too much
she used antihistamine but no relief after 24 hours
one lesion has yellow pus
she got a kitten 2 weeks ago
the kitten has ringworm
spent 10 days with her now the kitten is sent for adoption
disinfected the whole house

NKDA
PMH - PCOS
smoking - yes
LMP was 2 days ag, regular
married

video call
apparent distress

Impression

skin infection
possible ringworm

Plan

As discussed, your condition warrants to be seen be a specialist. Therefore I am referring you to the dermatologist for further review. Please take with you the referral code sent to your app to your appointment, to see the specialist.

Thank you for calling Health At Hand today.

#FeelBetterToday

Other Information(s)

E-Referral #n/a

SpecialityDermatology

Zaib Shaikh

Zaib Shaikh
Report generated at 6:43 PM, July 25, 2024 (GMT+04:00 Asia/Dubai)

www.myhealthathand.com



Dr Zaib Shaikh
Family Medicine Consultant
DHA-P-0050920
Health at Hand DMCC



04 5695000

Chat with a nurse via WhatsApp for questions on your medical report, prescriptions, lab tests and more.



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CONSENT TO PARTICIPATE IN VIDEO CALL (TELEHEALTH)

Beneficiary's Name :

MARYAM HESHAM FADEL MOHAMED ALY

Medical Record No. :

090796-2-134048

Date And Time Stamp :

2024-07-25 18:43:41

INFORMED CONSENT

1. Purpose: To obtain your consent to participate in a teleconsultation in connection with the following service(s) and/or procedure(s)

- Patient Health Records
 - Medical Images
 - Live audio and video interaction
 - Output data from medical devices and sound and video files
2. Electronic systems

Electronic systems used may include network and software security protocols to protect confidentiality of patient identification and imaging data and will include measures to safeguard the data and to ensure its integrity against intentional and unintentional corruption in accordance to UAE Laws and Regulations if in the UAE, or other applicable regulations depending on your Doctor’s location and jurisdiction.
3. Nature of Teleconsultation

During the teleconsultation,

a. Details of your medical history, examinations, x-rays and tests may be discussed with other healthcare professionals with interactive videos, audio and telecommunication technology

b. A physical examination may need to take place

c. A non-medical technical person may be present in the telehealth studio to aid in the video transmission

d. Audio and/or photo recordings may be taken for accurate diagnosis, treatment and quality control
4. Medical Information and Records

All existing federal laws and local regulations/policies/guidelines in your Doctor’s place of practice regarding access to medical information and copies of your Health Records apply to this teleconsultation. Dissemination of any patient identifiable images or information for this telehealth interaction to other entities will not take place without your consent.
5. Confidentiality

Responsible and appropriate efforts have been made to eliminate any confidentiality risks associated with the teleconsultation and all existing confidentiality protections under UAE federal laws and local regulation, if in the UAE, or other applicable regulations depending on your Doctor’s location and jurisdiction shall apply to information disclosed during this teleconsultation.
6. Rights

You may withhold or withdraw consent to teleconsultation at any time without affecting your right to future care or treatment
7. Disputes

You agree that any disputes that arise from the teleconsultation will be resolved as per UAE laws and regulations and will be raised with the telehealth provider in the first instance.
8. Expected Benefits

a. Improves access to medical care by enabling a patient to remain in their home, office (or a remote site) while your licensed physician obtains test results and consults with other licensed physicians at distant/ other sites.

b. More efficient medical evaluation and management.

c. Access to expertise from distant specialist in the UAE or experts outside.
9. Possible Risks

As with any medical procedures there are potential risks associated with the use of Telehealth, which may include, but not limited to the following:

a. Information transmission may not be sufficient (e.g. poor resolution of images) to allow appropriate decision making by the consulted physician.

b. Delays in medical evaluation and treatment could occur due to deficiencies or failure of equipment.

c. In rare instances, security protocol could fail causing a breach of privacy of personal medical information.

d. In rare cases, a lack of access to complete health records may result in adverse drug interactions, allergic reactions, or other judgement errors.
10. Expected Benefits and Possible Risks

You have been advised of all the risks, consequences and benefits of telehealth. Your treating physician has discussed with you the information provided in a language you can understand. You have had the opportunity to ask questions about the information presented in this form and about the teleconsultation. All your questions have been answered and you understand the written information provided above.
11. Reporting to Health Regulatory Authority

You understand that the results of some of the diagnostic tests to which you may be subjected may be reportable to the local health authorities.
12. Nabidh Registration

Your patient data will be uploaded to Nabidh, a Dubai Health Authority platform for exchanging medical records between healthcare providers in Dubai, UAE. Only DHA licensed healthcare professionals who are providing care to you will be able to access your data in Nabidh. If you wish to opt out of sharing your data in Nabidh, please complete this [FORM](#) and send it to support@myhealthathand.com .

I agree to participate in the teleconsultation for the service(s)/procedure(s) mentioned above.